

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Janakiraman et al.	§
Serial No.: Not Assigned	§ Group Art Unit: Not Assigned
Filed: January 7, 2004	§
	§ Examiner: Not Assigned
For: Automated Method and System for	§
Interacting with Telephone Call Trees	§ Attorney Docket No.: AUS920030979US1

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. 1.97

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants request that the information listed on the attached Form PTO-1449 be considered by the Office during the pendency of the above entitled application, pursuant to 37 C.F.R. 1.97.

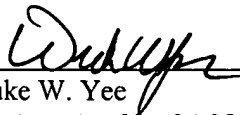
Please charge any fees necessary for prosecution of the present application to Deposit Account No. 09-0447. If any extension of time is required, such extension is hereby requested. Please charge any additional required fee for extension of time to Deposit Account No. 09-0447.

In accordance with 37 C.F.R. 1.97(h), the filing of this Information Disclosure Statement shall not constitute an admission that any information cited therein is, or is considered to be, material to patentability as defined in 37 C.F.R. 1.56(b). In the interest of full and complete disclosure to the Office, some or all of the art cited herein may not be considered by Applicant(s) or the Undersigned to be material under the new standards of materiality defined in 37 C.F.R. 1.56(b), enacted March 16, 1992, but may be material under the old standard of materiality defined in 37 C.F.R. 1.56(a), last amended on November 28, 1988, or may merely be technical background which may be of interest to the Examiner. In accordance with 37 C.F.R. 1.97(g), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made.

This Information Disclosure Statement is being filed under 37 C.F.R. § 1.97(b) within three months of the filing date of the application, or before the mailing date of a first office action on the merits. No fee is required.

Date: 1/17/04

Respectfully submitted,



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Form PTO-1449 LIST OF PRIOR ART CITED BY APPLICANT <i>(Use several sheets if necessary)</i>			ATTORNEY DOCKET NO. AUS920030979US1		SERIAL NO. Not Assigned	
			APPLICANT Janakiraman et al.			
			FILING DATE January 7, 2004		GROUP ART UNIT Not Assigned	

U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME	CLASS/SUBCLASS	FILING DATE	
	AA 5,832,059	Nov. 3, 1998	Aldred et al.	379/34	Sep. 30, 1996	
	AB 5,912,952	Jun. 15, 1999	Brendzel	379/93.25	Jun. 27, 1996	
	AC 6,064,730	May 16, 2000	Ginsberg	379/265	Jun. 9, 1997	
	AD 6,272,216 B1	Aug. 7, 2001	Vaios	379/265	Jun. 1, 1998	
	AE 6,504,917 B1	Jan. 7, 2003	Flint et al.	379/93.01	Apr. 29, 1999	
	AF 6,519,246 B1	Feb. 11, 2003	Strahs	370/352	Jun. 30, 1997	

FOREIGN PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY	CLASS/SUBCLASS	TRANSLATION YES NO	

OTHER PRIOR ART <i>(including author, title, date, pertinent page, etc.)</i>	
	AG http://java.sun.com/products/jtapi-1.3/html/javax/telephony/ , "Java Mobile Telephony Specification", pp. 1-2.
	AH http://www.crmdownload.com/callcentersoftware/winivr-interactive-voice-response.htm , "CRMDownload.com", pp. 1-2.

RELATED PATENT APPLICATIONS				
EXAMINER INITIAL	APPLICATION NO./ ATTY. DOCKET NO.	APPLICANT	TITLE	FILING DATE

DATE CONSIDERED	EXAMINER
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP § 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.